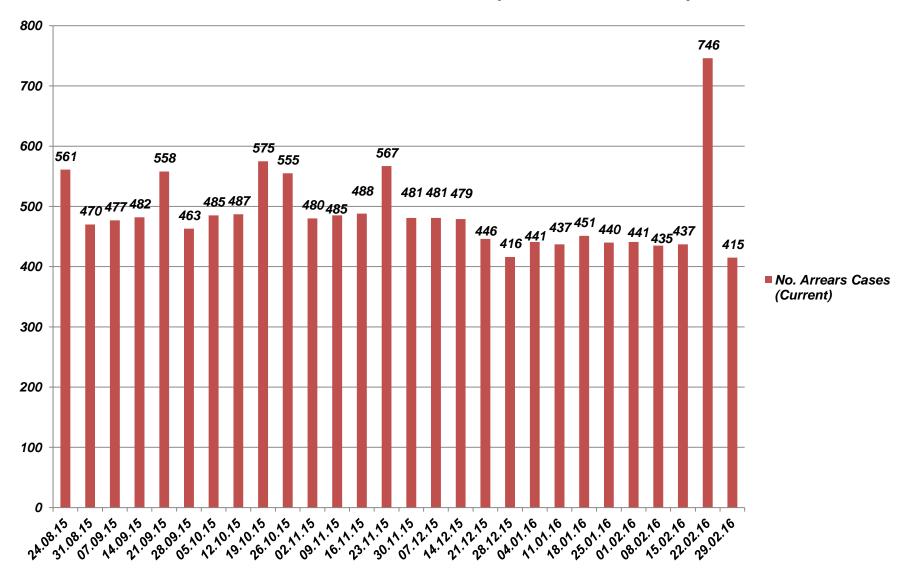


## **Current Tenant Balance Monthly 2015-2016**

| Month   | April       | Мау         | June        | July        | August      | September   | October     | November    | December    |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Arrears<br>(Net)                              | £142,126.20 | £181,668.56 | £160,000.83 | £203,032.29 | £197,041.42 | £147,578.02 | £174,483.60 | £160,037.59 | £106,970.99 |
| Arrears<br>as % of<br>Annual<br>Rent<br>Debit | 2.8%        | 3.6%        | 3.2%        | 4%          | 3.9%        | 2.9%        | 3.5%        | 3.2%        | 2.1%        |
| Month   | January     | February    |             |             |             |             |             |             |             |
| Arrears<br>(Net)                              | £100,572.22 | £117,435.12 |             |             |             |             |             |             |             |
| Arrears<br>as % of<br>Annual<br>Rent<br>Debit | 1.9%        | 2.3%        |             |             |             |             |             |             |             |

| Month                                   | April       | Мау         | June        | July        | August      | September   | October     | November    | December    |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Arrears<br>(Gross)                      | £193,985.96 | £229,449.86 | £216,362.05 | £252,167.69 | £250,187.01 | £213,895.74 | £226,153.62 | £215,107.78 | £186,894.03 |
| Arrears as<br>% of Annual<br>Rent Debit | 3.8%        | 4.5%        | 4.3%        | 5%          | 4.9%        | 4.2%        | 4.5%        | 4.2%        | 3.7%        |
| Month                                   | January     | February    |             |             |             |             |             |             |             |
| Arrears<br>(Gross)                      | £186,902.90 | £178,180.27 |             |             |             |             |             |             |             |
| Arrears as<br>% of Annual<br>Rent Debit | 3.7%        | 3.5%        |             |             |             |             |             |             |             |



## No. Arrears Cases (Current Tenants)

## APPENDIX 2

| Scheme  | Number of Homes | Type of scheme   | Progress Update   |
|---|-----------------|--|---|
| Properties with major structural defects        | 3               | Introduction of piled foundations and new floor slabs. New internal layout and full refit. 2 vacant one requiring decant | All completed and occupied. Extensive ramped access now added to the two bungalows at St Peters Path.     |
| Boulter Crescent<br>Wigston                     | 136             | Whole home approach, strip to bare<br>shell, reconfigure internal layout and refit.<br>Full decanting programme.         | 2 year contract due to complete in May<br>2016 – now expected to complete in<br>August.                   |
| King Street,<br>Oadby                           | 19              | Whole home approach, within existing layout, partial decanting programme.  | Contract now completed and in defects period  |
| King Street (Phase 2)<br>Oadby                  | External Works  | Reconstruction and reconfiguration of failed retaining walls housing drying areas.                                       | Tenders now in and being evaluated  |
| Queen Street<br>Oadby                           | 13              | Whole home approach, reconfiguration of bathroom and toilet arrangements partial decanting programme.                    | 10 homes have been completed and the remaining three will be completed by May                             |
| Queen Street (Phase 2)<br>Oadby                 | External Works  | External Insulation to homes constructed with solid brickwork (no cavity)  | We have established planning permission<br>is not required – ready to tender once<br>confirmed in writing |
| William Peardon Court<br>Wigston                | 36              | Kitchen Replacement  | Contract now completed and in defects period  |
| Kings Drive & Gibson Close<br>Wigston           | 23              | Kitchen Replacement  | Contract let, works commence on 14 <sup>th</sup><br>March   |
| Property Purchase<br>(Right to buy replacement) | 1               | Purchase of house with ground floor<br>bedroom to mobility standards; adapt<br>further & carry out full refurbishment    | Works completed 2 <sup>nd</sup> March, property let from 7 <sup>th</sup> March 2016.                      |

| Major works at relet where<br>homes do not meet current<br>standards | 26     | One or more of Kitchen / Bathroom /<br>Heating / Rewiring / DPC /changes to<br>layout/ (+ internal finishes) as required        | 3 empty homes are being extensively upgraded while vacant                                |
|--|--------|---|--|
| Major Adaptations  | 29     | Mostly bathroom conversions for level<br>access bathing but also includes building<br>of three extensions completed in the year | Currently visiting and designing project referrals made by County up to November 15.     |
| Car Hard Standing  | 4      | Continuation of commitment to add a small number of hard-standings each year  | Includes 2 on order to be completed by 31.03.16  |
| Boiler Replacements  | 36     | In response to breakdown – unable or uneconomical to repair   | Arrangements being made for further pro – active replacements in 2016-17                 |
| Customer Services Centre   | Office | Design and build contract   | Completed but awaiting fitting of platform lift for full DDA / Building Reg. Compliance. |
| Community Flat   | 1      | Strip out to bare shell and refitting plus<br>external works subject to planning<br>permission.                                 | Works on site  |

## APPENDIX 3

2016 – 17 Proposed Capital Programme Projects (Subject to confirmation of roll over of budget from 2016 – 17 for schemes on site + not yet allocated)

| Scheme   | Number of<br>Homes                  | Description   | Procurement Method  |
|--|-------------------------------------|---|---|
| <ul> <li>Schemes on site or tendered</li> <li>Boulter Crescent – whole home</li> <li>King Street - external works</li> <li>Queen Street– whole home</li> <li>Queen St – external insulation</li> <li>Kings Dr Gibson Close - Kitchens</li> </ul>                   | 30<br>8<br>3<br>13<br>23            | <ul> <li>Balance of 2 year contract for 143 homes</li> <li>Retaining walls and landscape affects 8 flats</li> <li>Balance of contract for 13 homes</li> <li>Full contract currently at tender stage</li> <li>Contact commences 14<sup>th</sup> March</li> </ul>   | Tendered by Ridge Consultants                               |
| <ul> <li>Kitchens and Bathrooms</li> <li>Kenilworth Drive - both</li> <li>William Peardon Ct – Bathroom<br/>only</li> <li>Kings Dr Gibson Close – Bathroom<br/>only</li> <li>Malham Way – Both</li> <li>Countesthorpe Rd – Both</li> <li>Bassett Street</li> </ul> | 10<br>>36<br>>23<br>>25<br>>7<br>>8 | <ul> <li>To deliver balance of original ten year programme</li> <li>To be surveyed</li> <li>Level access showers in most cases - some done</li> <li>Level access showers in most cases - some done</li> <li>Some done at relet - to be surveyed</li> </ul> | To be tendered using consultants                            |
| Previously Refused Decent Homes<br>Work  | 15 to 20<br>(estimate)              | Examples: electrical upgrades or rewiring; DPC<br>and re-plastering; heating upgrades, kitchens and<br>bathrooms  | By quotation, Schedule of Rates or priced against SOR book. |

| Boiler Replacement Programme                                    | 100                                       | In two batches of fifty – traditional heat only<br>boilers (15 – 18 years old) with hot water<br>cylinders. To be replaced with combi boilers and<br>new controls. System upgrades will be added<br>where radiators are in poor condition, need<br>resizing or are badly silted up. | Priced item in Gas Service<br>Contract Schedule of Rates<br>awarded via NHC procurement<br>framework.                  |
|---|---|---|--|
| Communal Heating Replacement<br>Phase 1 – William Peardon Court | 36  | There are a number of possible options,<br>replacement of commercial size boilers, complete<br>replacement of communal heating system,<br>provision of individual heating systems to each<br>flat.  | Specialist heating consultants to be appointed to help identify best solution and tender works.                        |
| Replacement of Door Entry Systems                               | All door<br>entry<br>controlled<br>blocks | Current systems becoming obsolete as spare parts and replacement fobs are no longer available.  | We have not found a pre-<br>procured framework so will be<br>looking to use consultants to help<br>specify and tender. |
| Chartwell House Concrete Repairs                                | 41  | Concrete repairs to be followed by external redecoration (walkway ceilings etc.)  | Works scheduled being prepared<br>by structural engineers to be<br>tendered  |
| Brabazon Road Concrete Repairs                                  | Shops and<br>leasehold<br>maisonettes     | Survey and make safe currently being undertaken   | Quotation or tender depending on extent of woks  |
| External Doors  | Phases of<br>50                           | Replacement of failed composite doors (original contractor went out of business   | Pre – tendered framework e.g.<br>LHC framework launched<br>02.03.16.   |
| External insulation to Solid Wall Homes                         | твс                                       | The aim is to come up with a programme to insulate all solid wall homes   | Tender (possibly framework procurement)  |

| External Works - Junction Road,<br>Maromme Square, Burgess Street                                | Estate<br>Works | Demolition of screen walls and delivery of revised communal garden facilities in consultation with residents. | Quotation or tender depending on extent of woks |
|--|-----------------|---|---|
| <ul><li>Fire Safety Upgrades</li><li>Marriott House</li><li>Junction, Maromme, Burgess</li></ul> | 27<br>54        | <ul><li>Improvements to roof space compartments</li><li>Upgrading flat doors and communal areas</li></ul>     | To be tendered using consultants                |
| Disabled Adaptations   | 30              | Assuming a similar number of referrals to 2015/16   | Quotation / Tender                              |
| Car Hardstanding   | 5               | From waiting list (plus any agreed budget carry over)   | Quotation                                       |